

Service offer for IDC systems

To maintain high availability and prevent unscheduled production downtimes we recommend carrying out regular maintenance of the components of the closed-loop systems.

Maintenance cycles

The online check of the systems should be carried out annually, including the installation of the latest software patches. For carrying out maintenance tasks we recommend a regular cycle of 2 years.

Services

These maintenance tasks include the following services:

- Online system check in order to be able to define any spare parts that may be required
- Disassembling or dismantling the components
- Cleaning the components
- Replacing the wearing parts
- Exchanging defective components as required
- Assembling and fitting
- Putting into service and testing

Expenditure

The processing times stated below represent average times. The times actually required are dependent on the current status of the closed-loop system.

For the online check we need approx. 0.1 hours for the IDC channel. The requirement for this is activation of the remote access to our systems.

For carrying out the maintenance tasks named in the services above we need

- approx. 0.75 hours per measuring module and
- approx. 3 hours for the entire system.

Here too we need to be able to use remote access for carrying out the final test.

The processing times actually taken will be invoiced. The ancillary and travel expenses are charged in addition to the costs for carrying out the maintenance tasks. We would be happy to draw up a detailed quotation for carrying out the maintenance tasks.